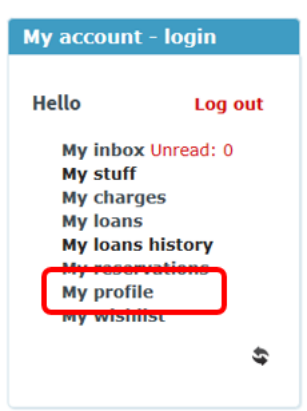


Account Help

When you are logged in, click on My profile:



Change your PIN under **Registered accounts**

- Change your phone numbers and email under **My Profile**
- If you have an Arena password you can reset it under **My details**
- You can choose how we contact you in **Notification method**

If you have forgotten your PIN you can reset it by clicking on Forgotten your PIN and following the instructions on the screen. You will be sent a confirmation email and click on the Reset PIN button in the email.

If you need to get in contact with us, contact your local library, do not reply to the PIN reset email.